

Rollin' Along

A QUARTERLY
NEWSLETTER FOR
MEMBERS OF THE
ENTEGR COACH
OWNERS ASSOCIATION

**THE PREMIER ENTEGRA
DIESEL COACH OWNERS
ASSOCIATION**



Featuring

- **Upcoming Events**
- **Technical Hints and Information**
- **Member Stories**
- **Recipes for the Coach Life**
- **Regional Activity**
- **And more**

JULY 2021

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Entegra Coach Owners Association (ECO) Newsletter "Rollin' Along"

Volume 5 Issue 1, July 2021

Produced by: Dana Sawyer
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Presidents Corner

Those Pesky Best-laid Plans.

You know how the best laid plans sometimes go awry? No statement could be more true than in an RV, and it really doesn't matter what kind of RV: boat, motorcoach, airplane, etc. If you wanna play, you gotta pay! It always seems that something goes wrong right at CRUNCH TIME, just as you're getting ready to depart! The difference between an experienced RVer and a Newbie is the experience factor. You have to learn from experience "Don't sweat the small stuff, and it's all small stuff!" Trouble comes in threes....and so forth!

So for Medarda and I just before departure for South Dakota:

- The Jeep developed a nasty squeal and we had to ram it in for service.
- We discovered a leak in the Anthem's Radiator and replaced it.
- The Coach Water Pump went down and we replaced it.

Perhaps you've experienced something similar? Fortunately, we were able to expedite our repairs, but not everyone is able to do so and the timing works against them.

Leading to our Summerfest Rally in Spearfish, SD, no fewer than 7 members had to cancel their rally at the last minute for mechanical or medical issues. These last minute things are very upsetting to say the least. What's more it doesn't help if the Cancellation deadline has passed and the rally isn't able to process a refund at the last minute! (Most contracts are locked-in at least a month before the event.)

Here's a suggestion to explore if your vacation is interrupted. Many RV Insurance plans have a "Vacation Interruption" rider that may apply in the case of a breakdown and cancellation, but most people forget that the clause is in their policy and never file the claim. Should the worst happen, the Vacation Interruption clause in your policy can help ease the pain!

Check your policy and see if you have the Vacation Interruption rider.

That said, a lot of times, the little things may be something you can work around and still complete your plans. Of course, it will always help if you are both methodical and persistent in maintaining your coach. If your coach is stored, let experience guide your habits and anticipate the Rule of Three, or as my mother taught me (actually Beat into my thick head)....Never put off 'til tomorrow what you can do today!

Thanks, Mom!

Pat

From the Editor's Desk

There were several responses to the hidden message in last quarter's newsletter. Thanks to all responders and everyone for reading our attempts to share information and educate members.

In this issue you will find the addition of contact information for FIREFLY and RiverPark technical support in the **Links of Interest** section.

In this edition you may also notice a slightly different layout. In an attempt to break free of the monthly stipend to Microsoft I have begun using a new word processing tool. The differences in capability are slight and the financial incentives great.

There is also a new section titled "One Liners". For those who might fear writing a paragraph, feel free to share your opinion (related to your RV experience please) with a one liner. At some time during a rally, or just a weekend trip, put your thoughts in a simple one liner and send it to me at dana.sawyer350@gmail.com.

- **July 2022** - Bethpage Resort
Urbanna VA
- **August 24, 2022** to Aug 27, 2022 -
FMCA at Lincoln, NE
- **October 6, 2022** to Oct 10, 2022 -
Albuquerque Balloon Festival
- **December 30, 2022** to Jan 2, 2023 -
New Year's Eve at the Cabana Club
in Florida,

Rally Ho' - Upcoming Events

All events are subject to State mandates for COVID-19 including possible cancellation.

- Cancelled ~~**August 29, 2021** to Sep 03, 2021~~ – Winnipeg Beach
- **September 08, 2021** to Sep 13, 2021 Wisconsin Dells at Wisconsin Dells, Wisconsin
- **October 06, 2021** to Oct 10, 2021 – Albuquerque Balloon Fiesta at Albuquerque, New Mexico
- **December 30, 2021** to Jan 02, 2022 – Happy New Year Rally at Auburndale, Florida
- **January 19, 2022** to Jan 23, 2022 - Tampa Super Show
- **January 21, 2022** to Jan 30, 2022 - Quartzsite Arizona Gathering
- **March 23, 2022** to Mar 26, 2022 - FMCA Gathering Tucson, AZ
- **May 09, 2022** to May 13, 2022 - Hearthside Grove Geneva on the Lake
- **May 16, 2022** to May 19, 2022 - Homecoming at Goshen, IN
- **July 2022** - Canadian Rolling Rally Calgary & Banff

Tampa Supershow 2022 - Coming Soon!
By Pat Bauer, ECOA President

It won't be long until we will have an opportunity to sign up for the Tampa Supershow. Usually the 3rd week in January, the Tampa Supershow is generally recognized as the largest RV event in the USA, and features all of the major RV manufacturers from the smallest towable to the largest glamping motor coaches and all of the camping and equipment suppliers, too. Held at the Florida State Fairgrounds, it also gives us an opportunity to camp on-site for the duration of the event.

ECOA usually has a group that caravans in together and registers for the same type of campsite with the Florida RV Trade Association (FRVTA), the purveyor of the annual event. Right around the first week in October, you will receive an e-blast from Pat Bauer, ECOA President, inviting you to register for the event. Please put this on your radar, as the sites are snatched up

really fast, and you won't want to be left out.

This year, Entegra Coach will provide Tech Support during the event. That tech support will be limited to a couple of prioritized repairs that can be reasonably accomplished in a campground. Because of the extreme parts shortages, we will of necessity, ask you to pre-register for their tech support. The Supershow Tech Request Form will be sent to you as soon as you have registered for the Supershow in October. Only those who register to camp with us on the ECOA website will be sent the Tech Request form. Entegra has requested we send the form at our earliest opportunity so they have an extended timeline to secure your repair parts. Put this in your calendar for October 2021.

Entegra will also offer us a picnic on Wednesday afternoon of the event and have secured the Club Pavilion at the Fairgrounds for the event. An informal cookout with dogs and burgers and brats will be offered.

Technical Hints and Information

Jayco, Inc. (Jayco) is recalling certain 2019-2021 Anthem, Aspire, Cornerstone, Insignia, Reatta, and Embark recreational vehicles equipped with Hehr 6400 series windows. The adhesive that bonds the vented portion of the window may fail.

Please read the following three articles carefully (**"How to Survive a DEF Sensor Fault, A Testimonial, and Reporting Safety Issues to the NHTSA"**). We hope they will assist you should you have a DEF head/sensor failure and that if you have already experienced a failure you will take the time to notify the National Highway Transportation Safety Association of that failure. **Your action will help raise the awareness of this persistent issue.**

This survival guide has been purposely formatted to fit on a single page allowing it to be easily printed and placed in a very convenient place in your coach should you need to reference it.

How to Survive a DEF Sensor Fault **By Pat Bauer, ECOA President**

So you get a dreaded Diesel Exhaust Fluid (DEF) Fault Code? What are you going to do? Having just completed a big rally, this was perhaps the most asked question. There are lots of rumors floating around out there that need to be debunked, but I'm not going to do that. Instead, let me pass on the FACTS that I've learned.

Shaw is in their 7th generation of DEF sensors, and so far, they seem to be working, but Gen 4, 5, & 6, not so much. The sensors are federally mandated, and our engines will derate down to "limp mode" of 5 mph when they fail. The only work-around is replacement of the DEF Head Sensor. The sensor is built into the unit, but the sensor itself can be replaced...and not have to do the whole thing. DEF is a pretty stable substance until it exceeds 125°F, whereupon it begins to release ammonia, an extremely corrosive substance. Unfortunately, that can severely decrease the service life of the sensor.

That single sensor monitor's three different values and can generate three different fault codes:

- SPN#3364 – FMI9 DEF QUALITY
- SPN#3031 – FMI9 DEF TEMPERATURE
- SPN#1761 – FMI9 DEF TANK VOLUME

So when the DEF light turns on indicating a problem, NOTHING happens for the first hour...you just have a warning...but know the clock is ticking. After the first hour, the engine derates by 25% for the next two hours. You probably won't even notice a decrease in performance at 25%. At the fourth hour, however, the Engine Control Module (ECM) will derate the engine by 40%, and again, you probably won't notice that unless you're traveling in some pretty hefty hills. After the 40% derate, the ECM goes into the 5mph "LIMP MODE."

Now in a 40% derate, you can run INDEFINITELY, unless one of these 3 things occur:

1. You idle for more than one hour;
2. You turn off the engine;
3. You fill your diesel WITHOUT also filling your DEF fluid. The ECM Looks for that!

If any of those three conditions occur, your engine will derate to the 5mph LIMP MODE. Of course, if you get the SPN#1761 – FMI9 DEF TANK VOLUME, you cannot recover from that and it goes into LIMP MODE. So to continue traveling under these conditions, DON'T LET ONE OF THOSE 3 CONDITIONS OCCUR! Keep going! If you need to fill up, LEAVE THE ENGINE RUNNING....AND...fill your DEF TANK too. Keep driving until you land somewhere safe where you can have the problem addressed safely.

A Testimonial By Bob & Maureen Cooper

Hello Pat,

I just read with interest your article "How to Survive a DEF Sensor Fault". We experienced the problem in our 2019 Entegra Aspire last month but managed to drive 520 miles to our home in Eustis, FL. We had all 3 codes and 2 check engine lights on for the entire 520 miles. The "stop engine" warning light came on when we were in our driveway. I thought it was a miracle but after reading your article I now know it is because we followed your instructions without knowing what they were. I stopped for fuel and for the first time ever used the Flying J pump to add DEF. I never shut the engine down until we made it home and the longest time idling was to get fuel and to walk the dogs. The third warning light (this one was red) came on when I restarted the engine to move the coach into the garage. So, your directions are absolutely verified by our experience.

Spartan has since replaced the DEF head and we are happy campers again.

Thanks for your time and effort to explain the issues clearly and factually.

Best regards,

Bob & Maureen Cooper

Reporting Safety Issues to the National Highway Traffic Safety Administration (NHTSA)

All vehicle safety concerns should be reported to the NHTSA including our DEF head/sensor failures that can leave a coach stranded on the side of a busy highway for hours while waiting for a tow.

If you have experienced a failure, and even if you were fortunate enough to get to a safe place, reporting the information to the NHTSA will help highlight the severity of the problem to those responsible for investigations. The report form even states "***Complaints like yours help us investigate possible defects, which could lead to a safety recall. By reporting your problem, you're helping to keep vehicles — and ultimately our roads — safe.***" Also RVs are one of the vehicle types identified for reporting.

The NHTSA website is easily accessed at [nhtsa.gov](https://www.nhtsa.gov). On the main tab near the top right you will find a link to the reporting form.

NHTSA also has an APP that allows you to provide your vehicle VIN and automatically receive recall information for that specific VIN.

Form Approved: OMB No. 2127-0008; Expires 08/31/2021

Report a Safety Problem

Have you experienced a vehicle, tire, car seat, or equipment safety problem that could be a safety defect? If so, you can file a complaint that we will carefully review — like we do with every safety problem submitted to NHTSA.

What is a safety-related defect?

Generally, a safety defect is a problem that poses a risk to motor vehicle safety, and may exist in a group of vehicles or equipment of the same design and/or manufacturer. An example of a safety-related defect is a steering component that breaks, causing a driver to lose control. However, an air conditioner that does not work properly isn't considered a safety-related defect, because it does not pose a risk to motor vehicle safety.

Why is it important to file a complaint?

Complaints like yours help us investigate possible defects, which could lead to a safety recall. By reporting your problem, you're helping to keep vehicles — and ultimately our roads — safe.

To submit your complaint online, select your problem below and fill out the complaint form. If you don't have an email address, or you're unable to fill out the online form, call our Vehicle Safety Hotline. We have trained, knowledgeable staff who can answer questions and assist you in filing your complaint.

Vehicle Safety Hotline

1-888-327-4236, Monday-Friday 8am-8pm ET
Hearing Impaired (TTY): 1-800-424-9153

Report on CARB As published by RVBusiness

Provisions of a proposed California Air Resource Board (CARB) rule will greatly increase the cost of manufacturing diesel engines beginning in 2024, according to report from the RV Industry Association (RVIA).

Uncertainty over various elements of the rule is causing many engine manufacturers to question whether they will even produce these engines, especially in the sizes most utilized in motorhome chassis, which are in the

340-525 horsepower range, the report states.

Specifically, the CARB Omnibus Low NOx rule, which goes into effect in 2024, requires the manufacturers of heavy-duty diesel engines to comply with vastly more stringent exhaust emission standards, amends in-use test procedures, creates modifications to the durability demonstration, lengthens warranty and useful life periods, and increases emissions data collection and reporting.

While regulations set by CARB apply only to vehicles sold in California, the regulations become de facto nationwide regulations as companies do not build

different engines for only California, but rather build engines to meet the most stringent state requirements, allowing their engines to be sold in all states. Additionally, 13 other states have policies of mirroring CARB regulations.

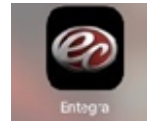
With these proposed regulations threatening to impact the availability of diesel engines for RVs, RVIA is working with engine manufacturers such as Cummins and other stakeholders to find a solution. In furthering that goal, this month, RVIA submitted comments asking for an exemption from the requirements for model year 2024 and 2025 engines and the opportunity for RV Industry Association member companies to meet with CARB.

RV Wisdom:

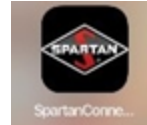
Do more things that make you forget to check your phone

MUST HAVE APPs

Available from Your APP Store



ENTEGRA COACH - Quick access to manuals, service locations, events and more



SPARTAN CONNECTED CARE - Access to maintenance schedules, diagnostic codes, key contacts and more



IRV2 - RV FORUM - Supporting thoughtful exchange of knowledge, values, and experience among RV enthusiasts (select owners forum then Entegra)

COACHNET -

ALLSTAYS -

TRUCKER PATH -

One Liners

One Liners from Tennessee Spring Rally at Sevierville TN

Great time, learned a lot of useful info.

Great time, great people, nice RV Resort, always learn something new about our coach.

Many thanks to the ECOA Officers for their planning and leadership.

COVID shut down our 2020 travel plans – the rains are trying to do the same in 2021 – but not to fear it dried up and the sun came out, tremendous time.

The people make the Entegra rallies.

The weather was not the best, but the venue was fantastic! We loved meeting up with old friends and making new ones.

So glad we came to the rally! Still cannot believe they gave away a set of tires **(LOL)**. *(ed., it was a tire pressure monitoring system)*

Sol Varon (*music*) was great, food was good, Pat and Medarda did an amazing job.

We had a great time, made some new friends, and look forward to attending the next rally. Thank you, Pat, and Medarda for all your hard work.

The weather was not the best for the rally in Sevierville, TN however we were privileged to have our coach washed and waxed by two very reliable men, Carlos and his crew from Spot Wash. They did an awesome job!

Fabulous week, love that I am beginning to see Entegra owners more and more in our travels. Good folks!

Rain or shine the party goes on.

We loved attending the Entegra Rally, especially the enthusiasm of Pat and Medarda, they are great leaders. Love the door prizes.

Hung out with old friends, new friends, and great owners.

I continue to meet great people, traveling with 3 other coaches I only met because of Entegra.

Well organized, good meals, and great company. Great chance to meet new ECOA members and reconnect with friends from other rallies.

I have enjoyed getting to know other Entegra owners. If we had a question then most likely someone knew the answer. Fun people with lots in common.

Our first Entegra rally :

E – Entertaining

N – Novel

T – Terrific

E – Educational

G – Great

R – Robust

A - Awesome

Destinations

Hosts with the Most By Medarda Bauer, ECOA Secretary

As you may know Pat and I are members of Harvest Hosts. In fact we have one of the lowest membership numbers for the group. We use these overnight stops provided to members often, finding it refreshing to speak with the owners and sample the products they create. A Harvest Host site could be a winery, a farm, an Orchard, Brewery, or even a golf course. Many have food services as either a carry out or restaurant experience. Here are three that we recently used as we began our travel up to Michigan in May.

Ertel Cellars in Batesville IN

With easy access from I70 you travel through farmland to the winery. Parking is on level asphalt surrounded by growing vines and trees. There is a short walk to the tasting room and restaurant which is patronized by the locals. We ate dinner there, finding the food plentiful and tasty. After spending a quiet night we're on our way early in the morning.

Silver Springs in Riceville TN

Like Greek food cooked by Greek Chef? Then you must stay at this winery. With easy access from the interstate, you travel about a mile ending up in a large gravel parking area. Again a short walk to the tasting room/restaurants which is

patronized by the locals. The area was very quiet at night.

Justin Tails in Sparta MO

A former working Farm, converted into a Bed and Breakfast. Located several miles off the interstate you turn into a very large gravel lot for parking surrounded by corn and grass. You can talk to the llamas, walk the paths, or play frisbee golf. The morning breakfast, well worth the cost, is served beginning at 7:30 AM. If you go please try the peach French toast.

Regional Activities

Greetings from Canada By Don Enns, ECOA VP

So, while perhaps not a big deal to most of the American ECOA membership, the US / Canadian border remaining closed has had a huge impact upon the Canadian ECOA membership contingent who consequently cannot cross into the United States with our coaches and conversely, on Americans crossing into Canada. And unfortunately, because of this situation, we had to cancel three Canadian based 2021 ECOA rallies. However, perhaps the good news is that our fourth ECOA rally planned for 2021 is going to happen, that rally being the 2021 ECOA Wisconsin Dells Rally scheduled for September.

The five-night, six-day Wisconsin Dells Rally begins on Wednesday, September 8th and ends on Monday, September 13th. The rally includes three breakfasts and three dinners, plus a trolley bus tour of the iconic Wisconsin Dells resort area. An optional steak and lobster river cruise rounds out the rally itinerary along with the possibility of an optional golf outing. Our extremely popular ECOA Happy Hours are scheduled for each day, and rally attendees will be pleased to have Medarda Bauer host her highly informative Ladies Tech Talk. Lots to see, and lots to do. And we only have a few spots left if you are interested.

However, perhaps the big news of this newsletter submission focuses upon the planning we are conducting for 2022. We are pleased to announce that we have established the groundwork for a "Super" rally in July, 2022 based out of Calgary, Alberta, Canada representing our second ever ECOA Canadian rally. Originally, we had planned a Calgary Stampede rally in July of this year which was unfortunately cancelled for obvious reasons. And upon further reflection, we decided instead of riding on the coattails of the FMCA and jumping in on their Calgary Stampede platform, we decided to go the route of staging an ECOA branded rally including the world-famous Calgary Stampede on our own accord.

Receptive to the gentle coaxing of Medarda, we had originally also planned

on a second Canadian rally focused upon the Canadian Rockies including visits to Banff, Alberta. So, with this in mind, and again because we had no choice but to cancel these two rallies planned for 2021, we decided to not only move off the FMCA Calgary Stampede format and instead introduce the first ECOA super rally. Tentative plans call for arrival into the Bow River RV resort in Cochrane, Alberta on Wednesday, July 13th, 2022 by which to attend the last four days of the Calgary Stampede. The Bow River resort is a superior location whereby we can easily access most Stampede Activities.

That said, the super rally moniker kicks in because this rally will not end with attendance to the Calgary Stampede but rather begin with this event. The next nine days will include tours to Banff and hopefully a side trip to Lake Louise, Alberta. Plus, we will facilitate shopping trips into Calgary and visits to local attractions. This rally will likely include thirteen nights at the Bow River resort thereby allowing plenty of free time to explore the area and visit with old friends while making new friends.

Charlene and I are off to the Bow River resort at the end of July to finalize many of the rally plans and work on the logistics involved in staging this event. Because we will be coming into Alberta during the Calgary Stampede, which represents a huge endeavour in a very tight market, we were only able to secure twenty-five sites with some being

50 amp and the majority being 30 amp fully serviced lots. Finally, while most ECOA rallies last about five or six days in duration costing out at about \$ 500 USD per coach, this super rally will definitely be more costly, BUT this rally will also last many days longer and include the Calgary Stampede along with visits to the Canadian Rockies which basically represents the best of the best in terms of visits into Western Canada. More information to follow.

**Welcome to Tennessee
May 3 to the 7th, 2021
By Medarda Bauer, ECOA Secretary**

It is fantastic to be rallying again and The Ridge RV Resort in Sevierville Tennessee is an excellent place to begin. The surrounding area is beautiful with budding trees, temperate weather, and so much to do. The resort is relatively new with well thought sites and ease of movement. The rally hall is spacious providing a welcoming atmosphere for our group.

The catered meals were tasty and the music was entertaining. Mike Butler of Spartan spent an evening with us discussing the change of name to "The Shyft Group" but not a change in service to the RV community. Additionally Joyce and PJ spent time with us visiting and

helping as the need arose. Of course Pat Carroll came and entertained us with humor as he sought suggestions for improving our coaches. Entegra Coach also graciously sponsored the final day's meal.

The men's Tech Talk was extensive as there were many first timers and new owners present. As usual many walked away with new information and learned something about their coach.

We were fortunate to have several vendors supply door prizes which added to the overall enjoyment of each evening's activities. Many thanks to Spartan, TST, Pulse Tech, Griots Garage, and Summit Stainless for their contributions.

Make sure to view the pictures of the rally and people having an enjoyable time.





Tennessee Spring Rally at Sevierville TN By Dana Sawyer

We arrived amid sunshine after a rainy start of our trip that included the excitement of stopping on the shoulder of busy I-40 to fix up a door step that would not stay in the retracted position. We eventually resorted to pulling the step motor fuse while traveling and will add the issue to our next repair visit.



Check-in with the group was followed by happy hour and dinner. After dinner there was a lively Q & A with Michael Butler of Spartan RV Chassis followed by music and dancing. We were even treated to a unique Entegra song composed by Sol Varon the musician.



Day two allowed time for independent sightseeing during the day then happy hour and dinner with lots of socializing. During breakfast on day three we heard from the always interesting Pat Carroll about how things are going in Middlebury, IN under the effects of COVID and worker and parts shortages and he listened to suggestions from owners. Pat was followed by a Q & A session with Nick Abelseth of FIREFLY INTEGRATIONS. Nick kindly

stayed to help several owners resolve problems.

On our final full day Joyce Skinner and PJ of Entegra spent some time visiting with rally participants, answering questions and then attended the final evening of dinner and dancing.



**Summerfest 21 at Spearfish SD
July 2 through 6, 2021
By Pat Bauer, ECOA President**

Nestled in the mountains of South Dakota on what once was a working ranch you will find Elkhorn Ridge RV Resort. With an accompanying golf course, pickleball courts, pub, and

walking paths there is much to do on the premises. A unique feature are the numerous bronzes of people and animals to enjoy as you meander the park. For day trips you are within easy driving distance to Deadwood, Mount Rushmore, Devils Tower and more.

Our catered meals were over the top with Entegra hosting the final day's meal. The rally room decorations were fantastic adding an ambience that participants appreciated. The Fourth was celebrated in style with BBQ and colorful decorations with appropriate recognition of those who served in the Armed Forces. We even had a 94 year old veteran who served in WW2. Music was provided on three of the four nights and it was enjoyable to see those who love to dance.

Scott Wixson and Jeff Wirtz of Spartan joined our group for a breakfast and men's tech talk one morning. With over half the group being first timer rally goers or first time Entegra coach owners questions covered a variety of topics. A ladies round table was held in the afternoon which showed there is no limit to topics. Pat Carroll from Entegra spent the last day with us and as usual talked about changes in coaches and solicited ideas for improvement.

Many in the group moved on to the FMCA gathering in Gillette which was about 90 minutes away.

As an FYI, we loved the campground and the fantastic cooperation of the staff and catering service here so much that we have already booked our return to Elkhorn Ridge Resort in 2023.

Still room but going fast:

- Wisconsin Dells September 8 - 12, 2021
- Albuquerque Balloon Festival October 6 - 10, 2021
- New Year's Eve Cabana Club December 30 - January 2, 2022





FMCA 103rd International Convention & RV EXPO By Medarda Bauer, ECOA Secretary

One of the interesting activities of the Gillette FMCA was the "Best Dress Cowboy" contest. The winner was our Alternate National Director, Wayne Baumann dressed as Buffalo Bill. Wayne created and made the jacket he is wearing in the accompanying picture. Using deer hides he had; he cut, styled and sewed this jacket. To add authenticity, he designed and hand beaded all decorative motifs.



Besides dressing as Buffalo Bill, Wayne also presents a narrative of the life and times of Buffalo Bill to students and tourists. Those who caravanned to Gillette were treated to two narratives during happy hours.

Congratulations to Wayne for this win!

What's New in Coaches

The Shyft Group is recalling 2,783 2017-2022 Spartan RV Chassis K2 and K3 vehicles. The sealing washer may not seat correctly in the pilot bore holes, allowing the high-pressure fuel rail assembly to leak.

June 28 email Letter about the "DEF Head" issue

Dear Valued Spartan RV Chassis Customer,

As a result of the global shortage of semi-conductors currently impacting all major vehicle manufacturers, Spartan RV is experiencing long lead times for some parts and accessories, including DEF sensors that play a role in controlling vehicle emissions.

Due to this shortage, we have worked diligently with our supplier to secure a finite allotment of DEF sensors to meet the needs of customers who are experiencing failures. If your DEF

sensor order was recently denied because your coach was not down/out-of-service during transit, our team will be reaching out to you to assist with getting service scheduled. We are committed to doing everything in our power to keep our customers on the road and are working diligently to return to normal inventory levels.

Throughout this issue and as a normal course of business, Spartan RV Chassis and our supply base are continually working together to improve our product performance and reliability to ensure your satisfaction as a Spartan chassis owner. We pride ourselves in customer service/satisfaction and are working hard to resolve this matter as quickly as possible.

Should you have any questions please don't hesitate to reach out to our team by calling us at 800.543.4277

Kind regards,

Scott Wixson

Customer & Product Support Manager,
Specialty Vehicles

Secretary

Annual Meeting Spearfish, SD By Medarda Bauer, ECOA Secretary

July 5, 2021

President Pat Bauer called the meeting to order at 10:15 am. An introduction of those officers present was made. These included: Wayne Baumann, Goldie Hanson, and Terry Walker. A quorum of attendees was present. A reminder was given that the 2020 ECOA annual meeting was not held due to rally cancellations.

Secretary Report

The minutes from the Normandy Farms annual meeting of September, 2019 was distributed in the welcome bag for each attendee to review prior to this meeting. The president asked if there were any questions or corrections to these minutes. Hearing none, a motion was made and seconded for acceptance. There was a majority yea voice vote with no dissents.

Treasurer Report

The Treasurer report was given; a copy is included as an addendum. The conversion to QuickBooks® has been made thanks to the hard work of Goldie Hanson and Mario LaCute. It was also stated that improvements have been made to the long term filing and retrieval of electronic receipts using a DropBox account.

From the Treasurer's report:

- "As of June 30th we had received \$10,280.00 in membership dues, \$95,915.00 in Event Fees, and \$34.00 credit from our bank."
- "We have spent \$74,727.37 on event expenses...general expenses totaled \$7,137.54, the majority of which was bank service fees, website and software charges."

"The bank account balance as of 6/30/2021 was \$115,603.86". This amount includes fees paid for upcoming rallies and deposits for venue sites which will be disbursed at a later date".

The President called for questions from the membership. There were two questions which were answered by the Treasurer and President. Having no other questions a motion was made and seconded for acceptance. There was a majority yea vote with no dissents.

National Director Report

Our National Director reminded membership that ECOA is a sub chapter of the INTO area. He also reminded all that there was no FMCA annual meeting in 2020 due to Covid cancellations. There were cutbacks to the FMCA National Staff due to Covid; an application for PPE monies was made and monies received. Additional information can be found in a letter from FMCA President John Walker in the ECOA April newsletter. All four national officers are slated for reelection this

year. The voting will take place at the Annual Meeting in Gillette July 7. The dates for forthcoming FMCA events are:

- 2022
 - March 23-26 Tucson
 - August 24-27 Lincoln NE
- 2023
 - March 15-18 Perry GA
 - August 23-26 Gillette WY

August 17-21 ECOA pre rally in Spearfish SD

The annual FMCA dues have been reduced to \$50. Remember that your dues cover FMCA Assist, a tire program and other benefits. The president made a call for questions or concerns; hearing none it was moved and seconded that the report be accepted. A majority voice vote accepted with dissention.

Recap of 2020

Rallies held included Tampa Super Show and Quartzsite Gathering. All other rallies were cancelled.

Review of 2021

Rallies held at Stone Mountain GA, Sevierville TN, and Spearfish SD. Upcoming events include a gathering at FMCA in Gillette, Wisconsin Dells, Albuquerque Balloon Festival, and New Year's Eve at the Cabana Club in Auburndale FL.

Resignations

The following officers have submitted their resignations from ECOA. Their service is greatly appreciated.

- Tom Crowley
 - Vice President
- Linda Hanson
 - Membership Vice President
- Bill Stone
 - Vice President
- Ray Wenig
 - Secretary

Officer Elections 2021

An annual meeting was not held in 2020. By consent of the ECOA Executive Board, elections were not held in 2020 and officers would continue, if desired in 2021. Elections would be held at the annual meeting in Spearfish. A request for interested officer candidates was made in the April newsletter, there were no responses. A slate of current candidates is listed below.

- President Pat Bauer
- Senior VP Gary Jones
- Membership VP Sandy Pas
- Vice President Don Enns
- Vice President Mario LaCute
- Vice President open (elected Michael Greenfield)
- Vice President open (elected Todd Jarvis)
- Secretary Medarda Bauer
- Treasurer Goldie Hanson
- National Director Terry Walker
- Alternate ND Wayne Baumann

The president made a call for nominees from the floor. Michael Greenfield and Todd Jarvis were nominated and selected as candidates. There was a

unanimous voice vote to approve the revised slate of officers.

Webpage and Newsletter

The president reported that Dana Sawyer received the FMCA award for the best chapter newsletter. He received his award at the FMCA meeting held in Perry GA this past March. It was also stated that members should feel free to contribute to our newsletter which is a quarterly publication. Submissions can be made to Dana using his email address found on the web page or in the newsletter.

Jeff Hamilton continues to do an outstanding job on the webpage. It is easy to navigate and sign up for rallies and maintain your member profile, which you should update as the need arises.

2022 Rally Information

The following rallies are planned for next year. Specific dates can be found on the web page under "events" once contracts are signed. Members were encouraged to consider hosting a rally, small or large. There would be help if desired from the Bauers.

- January Tampa Super Show and Quartzsite
- March FMCA Tucson March 23-26
- May Hearthside Grove Geneva on the Lake
- July Canadian Rolling Rally (Calgary Stampede & Banth)
- FMCA Gathering Lincoln NE

- October BethPage Resort Urbanna VA
- Albuquerque Balloon Festival
- December New Year's Eve, Auburndale FL

Good of the order

The president asked for questions or concerns. Hearing none a motion was made and seconded to adjourn. A unanimous voice vote followed. Meeting adjourned at 11:30 am.

Respectfully submitted,
Medarda Bauer

Treasurer

Greetings
By Linda (Goldie) Hanson, ECOA
Treasurer

Greetings from beautiful Elkhorn Ridge RV Resort in Spearfish, SD. Many of you are probably aware that I have now replaced Mario as the Treasurer of ECOA. Mario will continue on the Board as a Vice President. A huge thank you to Mario for his patience and assistance as I learned the softwares used for our membership, events and payments. Earlier this year I transitioned our financial reporting to a cloud based computerized accounting system (a version of Quickbooks) that easily allows full tracking of all of our income and expenses – overall and by event. I also established a DropBox account for

tracking electronic copies of all receipts. My goal is full transparency of all activities for future audits (whether internal or external) while making future transitions into the Treasurer position simple and seamless. A summary of our financial information is included in the minutes of the annual meeting. Please feel free to email me at treasurer@entegraowners.com if you have any questions or would like a copy of the latest financial statement.

We are now almost two months into our planned four month summer trip. After a quick stop at NIRVC in Atlanta (our first visit) for a needed repair, we joined the AIM rally in Sevierville, TN. Beautiful resort, good friends, good food and Dollywood! What great fun! Next, we spent time in Wisconsin visiting our sons and their families, eating a lot of our "must have" Wisconsin comfort food (check out the Custard Puff Hot Fudge sundae at LeDuc's Frozen Custard if you are ever in the Milwaukee area...and have a Ponzarotta at Jimmy's Grotto...you won't regret it!), and seeing many of our old friends. On to South Dakota for the ECOA Annual Meeting and Rally and then continuing our stay in one of our favorite spots. By the time you read this newsletter we will have continued our trip with stops in Wyoming, Colorado, New Mexico, Texas (to visit the Dallas NIRVC) and then back to Wisconsin for the Wisconsin Dells rally with ECOA before we head south again for a stop in Alabama and a return to our home in Florida.

The only cloud on the horizon of this wonderful summer is the sword of Damocles in the form of the DEF head and/or sensor failures so many are experiencing. I know that Pat is posting a process that may allow you to stay on the road for at least a limited time if you experience a failure. My understanding is that some failures do not allow any possibility of moving to a safe area. You are simply stuck where they occur until you can arrange a tow. But please review Pat's article if you have a coach in the affected years (2016-2021). I'm not sure if the 2022 models have the Gen 7 version of the DEF head but I have not seen any reports of failures on that version. We had our Gen 5 fail and it was replaced by a Gen 6 last year. If you experience a failure, please report it to the NHTSA. This really needs to be warranted for the life of your coach and a recall issued once a reliable replacement is found. It may take action from the NHTSA to make that happen.

Membership

INVITE YOUR ENTEGRA FRIENDS – WORD OF MOUTH IS THE BEST ADVERTISEMENT

ELIGIBILITY: To be eligible for and to maintain membership in the chapter, a person must be in good standing with FMCA, and meet the dues requirement and provisions set forth in the bylaws of this chapter. Membership in this chapter shall not be denied any person because of race, sex, religion, color, marital or family status, age nationality, or

disability. To qualify for ECOA, members must own a Class A Entegra Coach diesel pusher or Travel Supreme diesel pusher, and must maintain active membership in the Family Motor Coach Association (FMCA).

Annual Meeting Election of Officers

The following individuals were elected at the Annual Meeting held in Spearfish South Dakota July 5, 2021. We are appreciative of the returning officers and wish to thank Michael Greenfield, Todd Jarvis, and Sandy Pas for stepping up to fill vacancies. A big thanks is also due to Goldie Hanson and Mario LaCute for converting our bookkeeping method to QuickBooks®. This not only makes bookkeeping easier but has allowed the two to switch roles on the Executive Board. Thanks again to all for enabling our Club to have continuity of information and continued success.

- President Pat Bauer
President@entegraowners.com
- Senior VP Gary Jones
Gary.Jones@lsus.edu
- Membership VP Sandy Pas
Membership@entegraowners.com
- Vice President Don Enns
pulfit@mymts.net
- Vice President Mario LaCute
mlacute1@yahoo.com
- Vice President Michael Greenfield
mg3437@aol.com

- Vice President Todd Jarvis
toddjarvis@comcast.net
- Secretary Medarda Bauer
wmpbauer@verizon.net
- Treasurer Goldie Hanson
Treasurer@entegraowners.com
- National Director Terry Walker
twwalk@aol.com
- Alternate ND Wayne Baumann
wbauma@aol.com

Support personnel

- Web Page Jeff Hamilton
drjh96@yahoo.com
- Newsletter Dana Sawyer
dana.sawyer350@gmail.com

FMCA International Area

FMCA's 103rd International Convention & RV Expo By Terry W. Walker, ECOA National Director

This event was held July 7-10, 2021, at the Cam-Plex Events Facilities in Gillette, WY and hosted approximately 1,400 recreational vehicles (or 2,800+ people). A goodly number of these vehicles belonged to members of the Entegra Coach Owners Association (ECOA), one of the largest chapters within FMCA.

The Annual Governing Board Meeting was held (as it is each year at this event) on July 7, 2021. As the National Director of ECOA I was one of the 238 voting representatives who attended this

meeting which ran from 9:00 am until 6:30 pm to discuss and vote on the affairs of FMCA. Wayne Bauman, ECOA Alternate National Director, also attended as a non-voting representative.

The meeting was conducted in accordance with a 90+-page "Agenda of Reports and Actions" to be acted upon. I will not burden you with the minutiae of all this but rather report only 3 major outcomes enumerated below.

National Officers for the 2021-2023 term were elected as follows:

- National President
 - Rett Porter
- National Senior Vice President
 - Gary Milner
- National Secretary
 - Kathie Balogh
- National Treasurer
 - Barbara Smith

The National Secretary position was uncontested. All other positions had two nominees and were won by at least a 2 to 1 majority of the 238 votes cast.

Annual Dues / Budget:

- Annual dues were approved at \$50.00. The Fiscal 2022 budget based on the \$50.00 dues generates a positive operating income and was approved by a wide margin.

Future Conventions under contract – so you can make your plans!

- Tucson, AZ March 23-26, 2022
- Lincoln, NE August 24-27, 2022

- Perry, GA March 15-18, 2023
- Gillette, WY August 23-26, 2023
- Perry, GA March 12-15, 2025
- Gillette, WY July 16-19, 2025
- Gillette, WY July 14-17, 2027

If any of you would like more details than what I have provided here please email me. My contact information is listed in this newsletter and is available also on the ECOA website.

FMCA Event Schedule

FMCA'S 104TH INTERNATIONAL CONVENTION & RV EXPO

MARCH 23-26, 2022

PIMA COUNTY FAIRGROUNDS

TUCSON, ARIZONA

FMCA'S 105TH INTERNATIONAL CONVENTION & RV EXPO

AUGUST 24-27, 2022

LANCASTER EVENT CENTER

LINCOLN, NEBRASKA

Area Rallies

Midwest Area Rally
August 17-20, 2021
Manchester, IA

Eastern Area Rally
Sept. 29-Oct. 2, 2021
Lewisburg, WV

South Central Area Rally
October 6-9, 2021
Hutchinson, KS


Rocky Mountain Area Rally
October 20-23, 2021
Tucson, AZ

Western Area Rally
January 12-16, 2022
Indio, CA

Southeast Area Rally
February 9-12, 2022
Lakeland, FL

International Area Rally
May 23-28, 2022
Lebanon, TN

Great Lakes Area Rally
June 8-11, 2022
Goshen, IN



FMCA
Your RVing Family

Links of Interest

LINKS OF INTEREST

- ECOA Web Page <http://www.entegraowners.com/>
- ECOA Apparel <https://ecoa.logosoftware.com/>
- Entegra Coach <https://www.entegracoach.com/>
- Spartan Chassis <http://www.spartanrvchassis.com>
- FMCA <https://www.fmca.com/>
- IRV2 <http://www.irv2.com/forums/f278/>
- FIREFLY <http://fireflyint.com>
- RiverPark <http://riverparkinc.com>

CONTACT INFORMATION

- Entegra (M-F, 8-5) 800-283-8267
- Entegra (after hours emergency) 574-361-0034
- Spartan (M-F, 8-5) 866-383-3695
- Spartan (after hours emergency) 800-543-4277
- FIREFLY (M-F, 8-5) 574-825-4600
- RiverPark (M-F, 8-5) 800-442-7717

We are sad to announce the passing of Ray Wenig on the morning of July 25, 2021



Sandy and Ray Wenig