



A QUARTERLY NEWSLETTER  
FOR MEMBERS OF THE  
ENTEGRA COACH OWNERS  
ASSOCIATION

**THE PREMIER ENTEGRA  
DIESEL COACH OWNERS  
ASSOCIATION**



**Featuring**

- Upcoming Events
- Technical Hints & Information
- Recipes for the Coach Life
- Regional Activity
- And more
- Travel Supreme
- Insignia
- Reatta
- Reatta XL
- Aspire
- Anthem
- Cornerstone

**May 2023**

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#### Did you Know?

The Entegra Coach Owners Association will celebrate its **10th Anniversary** this year; **August 31st** to be exact. The club's birthday will be formally recognized at the **Gillette, WY FMCA Rally this August** receiving the 10-year certificate (Place & time TBD) along with being recognized as the largest chapter in FMCA. Come join in the celebration!

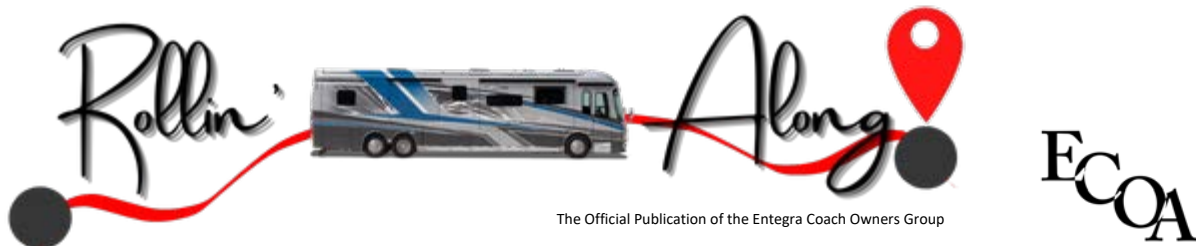
#### President's Corner

Pat Bauer – President ECOA

#### Let the Adventure Begin

Spring is a glorious time, refreshing rebirth, eye-popping colors, the return of birds and butterflies. Time to break out the BEAST, freshen her up and get ready to go, Go, GO!

However, if you've waited this long (mid-April) to begin your travel planning, you might be just a bit behind the eight ball. The travel economy is well on its way to filling up, and campsites, especially near high-demand areas (like National Parks) can be in short supply. Medarda and I used to be able to decide around noon how much further we might want to drive today, and she'd get on the horn and find us a stopping spot. Unfortunately, it seems those halcyon days are gone. More and more, we are having to plan our stops weeks if not months in advance as campsites are in greater demand.



Campsite supply is not just affecting our travel planning, it also seems to be changing our philosophy of the journey. When we travel by car to a destination, it's always been our desire to "get there" as fast as possible, so we always select the shortest and fastest route; we jump in the car and go with as few stops as possible. Yet I would submit to you that this is not an efficient use of your motorcoach travel dollars. In a recent discussion with some full-timers at the FMCA Rally in March, several members mentioned that they are capitalizing on THE JOURNEY as part of their travel experience. Instead of dashing to their destination, they are actually taking more time to get there, planning longer stops along the way to take in local sights instead of jetting right past them.

One couple flat-out stated that for them, 'the journey' has become as rewarding as their destinations, and that was part of their impetus to sell everything and become full-timers in their coach. They are learning how to research their stops and finding more 'local color' to enrich their travel and get the most bang for their travel dollar bucks. For them, the destination dash has become a thing of the past!

Why not think about lengthening your travel stops along the way and discover another whole adventure that you used to just drive right on by.



### **From The Editor's Desk**

Ed Prins – eprins@icloud.com

I just wanted to say thank you all for sending in and sharing your appreciation for my first issue as editor of our newsletter. I was glad to hear you liked the new masthead and format. It was great to hear from so many of our owners and to learn about your journeys and adventures on the road.

Also, we wanted to remind you that the Entegra Homecoming is coming up fast! Ellen and I would love to meet as many of you as possible at the event, which will be taking place from May 22-25 in Goshen, IN. This event is a great opportunity to meet other owners, swap stories and tips, and learn more about your Entegra coach. Don't miss out on the chance to join us for some good old-fashioned fun!

### **Rally Ho' – Upcoming Events**

Please check the club website for upcoming rallies. You will need to login and register for the rally of your choosing. Waitlists will be available if the rally is at capacity. Once you register you will be sent an electronic invoice. This invoice needs to be paid within two weeks or your spot will not be held. This change allows others to register to attend.

- May 22-25
  - Entegra Homecoming, Goshen, IN
- July 12-23
  - Canada + Calgary Stampede, Calgary, Alberta
- August 17-22
  - SUMMERFEST '23, Elkhorn Ridge RV Resort, Spearfish, SD
- August 22-26
  - FMCA Gillette, WY
- September 18-22
  - Normandy Farms, Boston, MA
- October TBD
  - Balloon Festival, Route 66 Casino, Albuquerque, NM

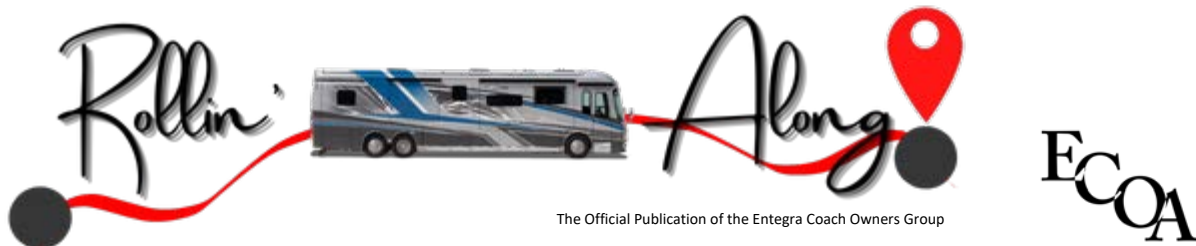


### **The Retirement of an Entegra Family Icon**

Official Notice from Entegra Coach

With a sad heart, Joyce Skinner has announced she will be retiring after 32 years of service on June 30<sup>th</sup> from Jayco leading the Entegra and Motorized Customer Service division. Joyce has been a critical part of making the Entegra family what it is today. Joyce has represented a passion and love for the Entegra customer family that is unmatched. Please join me in wishing Joyce Congratulations as she transitions into the next chapter of life as she will truly be missed.

(cont.)



Message of appreciation from Joyce:

*“Dear Friends,*

*It is with both happiness, and sadness, that I am announcing my retirement as of June 30<sup>th</sup> this year. While this decision has not been an easy one for me, and I have changed my mind on more than one occasion, I am ready to slow down. After seeing and hearing about all of your travels over the years, I realize that my bucket list isn't getting any shorter; but time is.*

*Saying good-bye is hard..... but the reason it's hard is because you all matter so much to me. During the early part of my career, I worked 18 years for Starcraft RV, a towable company also owned by Jayco. Fast forward a few years to my transition to the Entegra Coach side in 2010. The motorhome division was just getting started on its second model year and I was asked if I wanted to join them and be part of something new, exciting and growing. The RV industry was just coming out of the 2008/2009 recession and I decided that I was up for the challenge of trying something new. While I didn't know anything about motorhomes then, I knew how to take care of customers and was able to provide “the soft touch” that was necessary in helping to grow our customer base. We had a great product, a great team in place for selling and a customer service team of three at that time. We had roughly 30 customers then and, today, we have grown to a total of 6,376! Of course, along the way, Entegra Luxury Diesel Pushers have developed and grown a great team throughout every aspect of our business. We knew that in order to be successful, we needed our owners to feel like they were part of something much bigger; we needed to make you feel like you were part of our family and I sure hope we have done that over the years.*

*Personally, I have so many wonderful memories of our times together, whether it was our first hello at a show, time spent together at a rally, dancing in the conga line at homecoming, or if you were just here for service, I will never forget you. Some of you I only had contact with over the phone or through email but I want you to know, that regardless of what brought us together, I am thankful that our paths crossed. I hope that whatever it was I was able to help with, that I made a difference.*

*Going forward, my team will continue to provide the same great care and attention that has always been given. Jacob Shearer, whom many of you already know and have worked with over the past 13 years, will take on my role as*

*Director of Customer Service and will lead our customer call center team to new heights. PJ Clanton, whose name is synonymous with Entegra Coach, has been promoted to Director of Customer Service also, and will continue to specialize in training of our customers, dealers, and in-house phone reps and technicians. I feel confident in knowing that I am leaving you in good hands.*

*Serving you has truly been one of the greatest gifts I could ever have imagined. Every hug, every smile and every handshake will be felt long after this good-bye and I truly hope that our paths cross again someday, somehow.*

*So, in closing, let me just say that I have always been grateful, humbled and blessed for all the kindness and love you have shown to me over these past 13 years and I am richer today because of your friendships. Thank you all for your business, your continued support of my team and especially, thank you for being part of my life's journey. After all, it's the friends we meet along the way that make it all worthwhile. Stay safe, be well, and safe travels always.....much love and appreciation to you all.*

*Joyce”*

Congratulations to Joyce on a well-earned retirement. The love and dedication she has demonstrated to the Entegra family has set the foundation for how we do business. We wish her the very best as she completes her bucket-list in retirement with friends and family.

Thank you,  
Steve Claude  
VP Customer Service



**Joyce Skinner: End of an Era, or Passing of the Baton?**

A tribute from Pat and Medarda Bauer

Shortly after we got our first Entegra, we discovered a need to avail ourselves of the Entegra warranty and the Customer Service department of Entegra Coach. Medarda and I scheduled a meeting with the Director in hope that our punchlist could be expedited. Having no prior experience with the company, the meeting did generate a certain amount of trepidation and angst as to how our complaints would be received. Enter Joyce Skinner, who immediately disarmed us both with her caring smile and

attentive focus, assuring us that our concerns were also their concerns and they appreciated our trust. Needless to say, our problems were all addressed and we felt we were in good hands.

Ten years and two coaches later, we've gotten to know Joyce fairly well, yet still remember that very first meeting where Joyce, in her inimitable and gentle way, dispatched our worry and took us in hand. Indeed, I've had a great deal of contact with several thousand new coach buyers who expressed similar concerns and worries, and I always felt comfortable referring them to that quiet and unassuming little lady who gently took us in hand and helped us learn to trust her team. She always stepped up and stepped in whenever she was needed.

So now, we hear it's Joyce's time to strap on her helmet and Slingshot into the sunset, joining us retired folk and becoming a full-time grandmother. I also hear those ghostly whispers of concern amid all the kind words and congratulations, questioning whether Entegra Customer Service will change, and I harken back to that initial meeting where Joyce encouraged us to trust her team. Indeed, we did and we still do, because it is a Team Effort, and it's Joyce's Team. She trained them, and over the years, we've met them and have watched them grow into the model that Joyce shared with us all those years ago. We members of the Entegra Family will still be in good hands as Joyce assumes her new roles as a career retiree.

And so, we Thank You, Joyce, for your kind, caring attitude, as well as your leadership and direction as you move into your new pastures. You have helped us adapt and relax into our RV lifestyle, and Medarda and I will always appreciate how you helped us become comfortable in our choice of RV manufacturer as you built and sustained our trust in Entegra Coach.

So, is it the End of an Era? Yes, it most assuredly is. Joyce will be gone, but never forgotten.

Is it the Passing of the Baton? Yes! It is that, too, and that is Joyce's legacy as Entegra's Customer Service Team discovers just what a gem Joyce has been and her team adapts in her absence to do all that she did.



### **Technical Hints and Tips**

Pat Bauer – President ECOA

#### **Tire Inflation Conundrum-SOLVED!**

Our fantastic Entegra Coaches are always marketed as virtually "complete packages" in the RV marketplace. While other brands are happy to write add-on-site for lots of "essential upgrades" nominally thought of as unnecessary in their baseline configurations, Entegra has always included many of those kinds of items in their baseline standards. In fact, we could probably have a pretty spirited discussion about what should come "standard" as essential equipment and what falls into the "luxury upgrade" classifications in the RV industry. In recent years, we've seen Entegra Coach lead the way with the addition of proximity sensors, crash mitigation systems, 360° cameras and the like in their baseline packages.

One thing, however, has always been a puzzle. Why do they provide an onboard Air Chuck for tire inflation/emergency transport (towing), that cannot inflate our front tires to the level required for safe operation according to the coach weighing/tire inflation tables? Oh, I know they say it can be done with factory equipment, but the actual inflation of the front tires might take a couple of hours.



Enter a little piece of equipment called an "air doubler." This device can double the air pressure produced by our on-board air system. At the recent FMCA in Perry, GA, Red Diamond (the parts division of the Spartan RV/Shyft Group) was offering a complete kit

with all of the needed components, to add an air doubler device to your coach air system. *(Show 2 pictures of the kit)*

Kit components include the air doubler device, gauges, pressure hose, male and female pneumatic chucks, shut off valve, screws, and shark-bite



connectors to ensure a proper installation. The strategy is to plug the male connector with shut off valve into your existing air chuck with pressure hose to connect your air doubler and new high pressure air chuck in a convenient location. It shouldn't remain plugged in at all times...only plug it in when you're inflating your front tires. Then disconnect when tires are properly inflated.

Here is a photo of the air doubler system installed into the passenger front compartment. Please note that I have the connector hose velcroed around the component box behind my refrigerator.



To use, I'll just pull loose the Velcro, stretch out the tubing and plug in to my existing air chuck in the 2nd compartment on the passenger side. When ready, turn on the shutoff valve and my Air Doubler is operational.

A couple of side benefits of this installation:

- The air produced by our coach is "dry." You won't be adding moisture into the air in your tires and rims, causing corrosion to Tyron bands, or your run-flat system or your internal tire pressure sensors.
- You will no longer need to carry an aftermarket air compressor to fill your front tires and clutter up your basement.

Some will say this is just a convenience item, and for sure, it is convenient and easy to use and very simple to install with the Red Diamond kit. But to me, if I can take a 3-hour job (front tire inflation) and turn it into a 3-minute job...then I'm happy! Check out Red Diamond at: <https://reddiamondparts.com>.

### A Wild Ride into The Wild....

Ken Wurtenberger, VP ECOA

In June 2021, Chris and I, along with our friends Mike and Suzanne Greenfield, decided to take a trip of a lifetime. We mailed a deposit to Fantasy RV tours for a RV Safari trip to South Africa beginning in February 2023. At the time, 2023 seemed like a lifetime away, but as they say, time flies the older we get. Sure enough, our trip was finally approaching as we began making final preparations in December 2022. Although Fantasy took care of the big stuff, RV rentals, campground reservations, excursions and numerous meals, we were responsible for flight arrangements, vaccinations and passports. Our wagon master also suggested we consider trip interruption and medical insurance coverage.

As February 13, 2023, approached our excitement was off the charts. Thinking about seeing elephants, giraffes, lions, zebra, hippos, ostriches, cape buffalo and the 'Big Five', all up close and personal was all we could talk about. Our trip also included many planned excursions. Robben Island (prison off the coast of Cape Town where Nelson Mandela was held as a political prisoner), multiple National Parks, including Kruger, Victoria Falls in Zimbabwe, Cape of Good Hope, plus eleven days in luxury resorts and hotels. This was going to be an amazing experience.

Having traveled coast to coast multiple times in our Entegra, general trip planning was no big deal. This, however, was a bit different. With limited international travel under our belt, at the last minute we decided to explore an appropriate travel insurance policy.

FMCAssist was the first benefit we needed to understand better. This emergency medical evacuation and repatriation policy has some great benefits and is included free with our FMCA membership. However, our concerns about a possible trip interruption resulting from the death of an elderly family member or needing emergency overseas medical coverage were not covered.

After some additional research we settled on a 'Travel Guard' policy issued by AIG Insurance a week before our departure. The policy not only covered trip interruption circumstances, e.g., cancelled flights, family death, lost baggage, political unrest, etc. but also provided overseas medical coverage. As most already know, Medicare Part A & B provide no coverage outside the United States. Stay tuned to find out the importance of this decision.

After a direct flight from Newark, New Jersey, we arrived in Cape Town, South Africa, two days prior to meeting our Fantasy ambassadors and fellow travelers. Getting adjusted to the time zone change and exploring this bustling port city on our own for a couple of days was perfect. With some initial shopping under their belts, Chris and Suzanne quickly realized that with an 18:1 US Dollar to South Africa Rand conversion, everything was extremely reasonable.

After our Fantasy ambassadors hosted orientation meeting and evening dinner, we began to get to know our fellow Safari travelers. After a couple of days exploring sights in Cape Town including a guided city tour, a moving visit to Robben Island, a penguin colony, visiting famous Table Mountain and of course, some local shopping and dining experiences, it was time to hit the road.



Maui RV Rentals was only a short bus ride from our hotel and after a short orientation, off we went in our 21' Class C RV. Surprisingly, driving on the left side of the road wasn't as hard as imagined, but my co-pilot did provide constant reminders to 'stay left'.

For the first two weeks we experienced some amazing sites. Ostrich Farm, Monkey sanctuary, lighthouses, Cape of Good Hope, Knysna Elephant Sanctuary (including feeding the elephants breakfast), Cango Cave tour, some delicious meals, Ken's first zip lining experience, Addo Elephant National Park, converges of the Indian and Atlantic Oceans and of course, animals...lots of animals.

The game preserves we visited treated us to free ranging elephants, lions, lioness & cubs, zebras, antelope, giraffes, Cape buffalo, warthogs, spring bok, plus some many more...the reason for the trip!

But the best was yet to come...



Our wagon masters informed us that we would soon be visiting Kruger National Park, Zulu Cultural Dancers, Golden Gate National Park, a St Lucia dinner cruise - home to 1,000's of hippos and Nile crocodiles and of course, a visit to Victoria Falls. The excitement continues.

Then suddenly everything changed for us, just two weeks into our five-week adventure.

After a campground BBQ dinner with the group, Chris had an accident. While removing clothes from the clothesline after dusk, she stumbled and fell over a 3' high retaining wall landing on her left side. Initially hoping the injury might be a separated shoulder, X-rays, however, in the emergency room indicated otherwise. The break in her left humerus bone was severe. An orthopedic doctor consultation indicated that surgery would be required before any overseas travel could occur. You can only imagine our anxiety when hearing the news. We were certainly in information overload. With the help and comfort of our wagon master and Mike Greenfield, we began processing all the questions that needed decisions.

Remembering we purchased the Travel Guard insurance policy, that was the first call I made. Explaining our circumstances, the agents' first concern was our safety and wellbeing. She then provided us with some valuable information as to how best we should proceed and what documentation we should retain going forward. Assigning us a specific team available 24/7 via phone or email further eased some stress.

Learning that the hospital and doctors required upfront payment was something unexpected, but fortunately, the hospital would accept a credit card payment. To our surprise, the surgeon required a funds transfer of the local Rand currency. The travel insurance would provide a guarantee of payment but the process would take 3-5 days from approval to delivery. With the help of a local bank teller and a Western Union office, I was able to purchase enough local currency with my Visa credit card to cover the surgeon's services.



Well, two days later Chris had successful surgery and after an overnight stay in the hospital, we were given the all clear to travel back to the US.

Our Travel Guard team initiated daily communications to check on our safety and wellbeing. After surgery the team began rebooking our return flights.

Receiving an email with three different flight itinerary options, we were told to select what worked best for us. Within a couple of hours, we received upgraded first class e-tickets for our direct flight from Johannesburg, South Africa, to Newark NJ and the connecting flight to Cincinnati.

Additionally, the travel insurance team arranged for a wheelchair and medical escort for all airport connections. This escort allowed us to bypass all check-in and security lines, a real time saver. United Airlines was also notified, and we were given priority boarding and deplaning at all stops.

Two days after arrival in the states we had an appointment with an orthopedic surgeon group in NKY. After an

examination and X-ray, the surgeon indicated that all looked good and Chris could begin rehab....what a relief!

Updating AIG during our daily call as to Chris' current condition, and since the relocation team's job was completed, we were turned over to the expense reimbursement group. We soon received an email with appropriate instructions and a claim form for reimbursement of all our out-of-pocket expenses since the accident. Initially concerned about timing for submission, the team advised that reimbursements will be honored for up to one year from date of accident.

Covered expenses included 100% of all hospital, surgeon and prescription charges, travel expenses from Bloemfontein to Johannesburg including RV fuel, tolls



and enroute meals, four nights stay in the airport hotel including all meals prior to the flight home, upgrade to first class for the flight home, plus reimbursement for the cost of the payment to Fantasy RV Tours for the 3 weeks of the tour we missed. To our delight we received a check from AIG insurance within 7 days of claim submission...no questions asked!

Needless to say, despite the stress of needing surgery overseas, we have been very pleased with our experience with AIG Insurance. Their Travel Guard policy was a life saver for us. If anyone is considering a travel interruption/medical insurance policy, we highly recommend you consider AIG Insurance ([aig.com](http://aig.com)) as an option.

(cont.)

**Note:** Full disclosure...we are not affiliated with or have any interest in AIG Insurance. We just wanted to share our positive experiences with our fellow RV'ers. There certainly other insurance carriers available, that could provide good services, but for us, this product and customer service was exceptional.

Safe travels!



(cont.)



## The Best Wine for RVers (and Boaters, too!)

From Anne Klumpp (<https://ontheroadofadventure.com/>)

A big thank you to Anne Klumpp of On The Road Adventure who graciously supplied The Entegra Coach Owners Association with a great evening of wine tasting at the Tampa RV Show. Please visit her blog to read this article **The Best Wine for RVers (and Boaters, too!)** at: <https://ontheroadofadventure.com/2023/01/the-best-wine-for-rvers/>.



## Recipes for the Road

### Crock Pot Spaghetti Casserole

Thank you to Jolene & Greg Knapp - 2019 Aspire 44R

[View original on southernliving.com](http://View original on southernliving.com)



LOVED this in moho. Used instapot as a crockpot, 4 hours on "normal" worked great. 24 oz Rao's plus add about half a cup more or so from another jar. Added a large can of mushrooms to the sauce mixture. Then use more Rao's to spoon over the leftovers before storing. Turned out perfect, very meaty.

Exc leftovers - Three meals for the two of us.

Servings: 6 to 8

#### Ingredients

- 2 pounds ground round
- 1 medium onion, chopped
- 1 large clove garlic, minced
- 8 ounces uncooked spaghetti, broken into pieces
- 1 (26-oz.) jar tomato-and-basil pasta sauce
- 1 (14.5-oz.) can diced fire-roasted tomatoes
- 1 teaspoon dried Italian seasoning
- 2 cups (8 oz.) shredded sharp Cheddar cheese
- Freshly grated Parmesan cheese

#### Steps

- 1 Cook ground round and onion in a large skillet, stirring until beef crumbles and is no longer pink; drain meat, and return to skillet.
- 2 Spoon half of meat mixture into a lightly greased 5-qt. slow cooker. Top with spaghetti. Spoon remaining half of meat mixture over top.
- 3 Combine pasta sauce, diced tomatoes, ½ cup water, and Italian seasoning. Pour mixture over meat, and sprinkle with Cheddar cheese.
- 4 Cover and cook on Low 4 hours. Let stand 10 minutes before serving. Serve with Parmesan cheese.

#### Touchdown Sammies

Thank you Goldie Hanson Treasurer ECOA

(Credit to Mary Kay Nugent & Just a Pinch Recipes)

This one is great to make ahead of the trip and then freeze in meal size packages for your family. It makes a quick, delicious meal on travel days or serving a group if you are having a gathering for your favorite team. We serve on a small hoagie with horseradish sauce and top with sautéed onions and provolone cheese but it's equally good with BBQ sauce, mayo, mustard or whatever condiment and bread works for you. If you don't want to make a full recipe, just cut the quantities in half and reduce the cook time by about two hours or until the meat shreds easily. So easy and so delicious! Add a salad or some raw veggies and it's a meal, add chips and it's game day!

#### Ingredients:

- 5 lb. boneless chuck roast
- 2 pkg. Good Seasons Zesty Italian dressing mix
- 1 Tbsp. fresh ground black pepper
- 1 Tbsp. dried oregano
- 1 Tbsp. dried basil
- 1 Tbsp. dried parsley
- 1 Tbsp. onion powder
- 1 Tbsp. garlic powder
- 2 cups beef stock
- 1 cup stout beer

1. Put the meat and all of the ingredients in an oval slow cooker (if you have a smaller round cooker, just make half of all the quantities). Cover and cook on low for 10-12 hours.
2. Remove the meat from the slow cooker (should be fork tender) and shred it using 2 forks.



ECOA

3. Return the meat to the juices and continue cooking on low for another 30 minutes up to an hour.
4. Keep warm and serve with your favorite bread and condiments, cheese, mushrooms, onions or whatever!

This one is great for an appetizer or even a snack if you have friends stopping over.

#### **Meatball Sub Cupcakes** (Credit to Plain Chicken)

Requires Muffin Pan

Ingredients:

- 1 (8-oz.) can refrigerated crescent dinner rolls or a can of refrigerated pizza dough
- 4 oz. cream cheese, softened.
- 3/4 tsp. Italian seasoning
- 1 cup shredded mozzarella
- 12 (1 oz.) frozen meatballs
- 1-1/4 cup spaghetti sauce

1. Preheat oven to 375 F. Spray 12 regular size muffin cups with cooking spray. Set aside.
2. Remove dough from can; press seams to seal and press into an 8 x 18-inch rectangle. Cut dough into 12 squares. Press squares into muffin pan cups.
3. Combine cream cheese, Italian seasoning and 1/2 cup mozzarella cheese.
4. Divide the cream cheese mixture in the bottom of each muffin cup. Place meatballs on top of cheese; top each meatball with 2 tablespoons spaghetti sauce. Sprinkle with remaining mozzarella cheese.
5. Bake 15 to 18 minutes, or until golden brown.



#### **FMCA News**

This letter from Rett Porter, President of FMCA is an update on the status of the Organization. Thank you to Mr. Porter for sharing this with our members... ALSO, a link to FMCA's International Traveler Newsletter [https://d31hzhk6di2h5.cloudfront.net/20230109/cd/c9/42/9a/a26a9f870005549a13ff1612/2023\\_January\\_INTL\\_Newsletter.pdf](https://d31hzhk6di2h5.cloudfront.net/20230109/cd/c9/42/9a/a26a9f870005549a13ff1612/2023_January_INTL_Newsletter.pdf)

April 13, 2023

TO: Governing Board members:

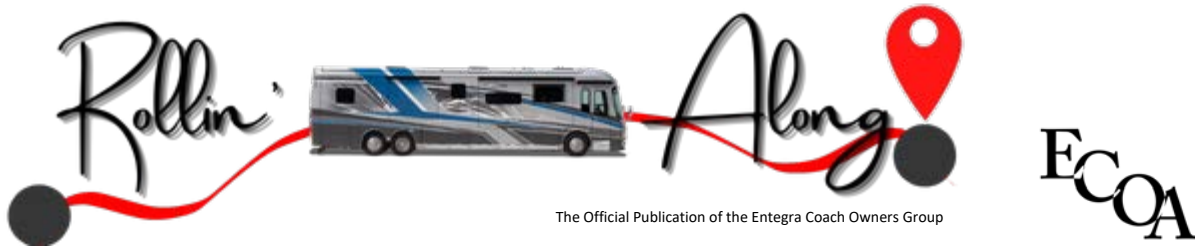
Congratulations to FMCA's newest Executive Board members, Dianna Huff from the South-Central Area, and Connie Jones from the Rocky Mountain Area. Special elections were held to fill vacant positions in these areas. We welcome these National Officers to the FMCA Executive Board.

The Constitution and Bylaws Committee met in January to review several proposals to amend the FMCA Constitution and National Bylaws. The amendments are among items that will be voted on during the Governing Board meeting at the Gillette, Wyoming, convention this summer. The proposals are included for your review.

The Governing Board will be holding a workshop on August 22, 2023, and the meeting will be held on August 23, 2023, in Gillette, Wyoming. You will need to plan to arrive on August 21, 2023, to attend these sessions. This is an election year for the offices of National President, National Senior Vice President, National Secretary, and National Treasurer. The Nominating Committee's slate announcement was recently sent. The election will take place during the meeting.

Biannual elections are being conducted for the National Vice President position in the Midwest, Northeast, Rocky Mountain, South Central, and Southeast areas. Successful candidates will serve on the Executive Board for a two-year term and take office during the Annual Membership Meeting in Gillette, Wyoming, on August 26, 2023. A ballot and candidate details are included in this mailing for voting members in these areas.

A request for chapter national directors to recommend candidates to be considered to serve on the FMCA Review Council was included in the previous mailing. As a reminder, the deadline for nominations is April 30, 2023. If you know of a member with experience in a related field, please nominate them. We need nominations, please. Registration is open for FMCA's 107th International Convention and RV Expo, scheduled for August 23-26, 2023, at the CAM-PLEX Multi-Event Facilities in Gillette, Wyoming. To register, use the form included, visit,



The Official Publication of the Entegra Coach Owners Group

<https://www.fmca.com/fmca-event-registration>, or call our Events Department. The Governing Board meeting will be held at this event. If you are a Governing Board member and would like Governing Board parking credentials, please indicate this during registration. You can have your convention confirmation packet held at Will Call. However, please note that your convention confirmation packet and your Governing Board packet are two different things. If you also want your Governing Board packet held at Will Call, please call the Chapter Services Department or email [chapters@fmca.com](mailto:chapters@fmca.com).

The meeting notice and packet for the Governing Board meeting in Gillette are expected to be mailed via USPS mail service in mid-July. Chapter secretaries received a roll call sheet for this meeting requesting verification of their chapter representatives. If you are a chapter delegate for this meeting and will be traveling during this time frame, please notify the national office that you will not be at your address of record to receive this packet, so other arrangements can be made.

If you are not a delegate for this meeting but you are a chapter alternate national director or chapter president and would like a meeting booklet mailed to you, please contact the national office. The meeting booklet will be available to review online. Please contact FMCA Chapter Services Department, or [chapters@fmca.com](mailto:chapters@fmca.com), regarding any of these meeting details.

Safe travels! Claire and I look forward to seeing you at FMCA's next event.  
Rett Porter, National President



## LINKS AND THINGS

- ECOA APP
- ECOA Web Page <http://www.entegraowners.com/>
- ECOA Apparel <https://ecoa.logosoftware.com/>
- Entegra Coach <https://www.entegracoach.com/>
- Spartan Chassis <http://www.spartanrvchassis.com>
- FMCA <https://www.fmca.com/>
- IRV2 <http://www.irv2.com/forums/f278/>
- FIREFLY <http://fireflyint.com>
- RiverPark <http://riverparkinc.com>

## CONTACT INFORMATION

- Entegra (M-F, 8-5) 800-283-8267
- Entegra (after hours emergency) 574-361-0034
- Spartan (M-F, 8-5) 866-383-3695
- Spartan (after hours emergency) 800-543-4277
- FIREFLY (M-F, 8-5) 574-825-4600
- RiverPark (M-F, 8-5) 800-442-7717

### Have something to share?

Do you have a story, important information or maybe a recipe you would like to see printed in our next issue?

Please contact me, Ed Prins, [eprins@icloud.com](mailto:eprins@icloud.com).

I look forward to hearing from you.